

# DOOR AND WINDOW SENSOR<br/>SMART-MC0101

User Manual



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#### **Document Information**

Title	Door and window sensor Smart-MC0101
Document type	Manual – Translation from Russian
Document number	V05-MC0101-01
Revision and date	04 – 06 July 2020

This document applies to the following products:

Product line	Product name
Vega Smart	Vega Smart-MC0101

#### **Revision History**

Revision	Date	Name	Comments
01	14.09.2017	KEV	Document creation date
02	22.01.2019	KEV	<u>Communication protocol</u> changed, <u>setting via 'air'</u> described, <u>indication</u> changed. <u>Frequency plans</u> added, <u>specification</u> changed, <u>blackbox</u> described, <u>warranty</u> changed, <u>configurator</u> updated. " <u>Marking</u> ", " <u>Mounting options</u> " parts added.
03	24.01.2019	KEV	Inaccuracy in <u>communication protocol</u> fixed – packet type for packets with settings and request of settings
04	06.07.2020	KEV	Scheduled revision of the document, minor changes



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## INTRODUCTION

This manual is designated for Vega Smart-MC0101 door and window sensor (hereinafter – device, sensor) manufactured by Vega-Absolute OOO and provides information on powering and activation procedure, control commands and functions of the device.

This manual is targeted at specialists familiar with installation work fundamentals for electronic and electrical equipment.



To provide the stable radio between the gateway and the end device it is recommend avoiding the device installation in the places which are barriers for the radio signal getting through like a reinforced floors and walls, a basement, an underground facilities and wells, a metal case etc. The necessary stage for the network deploying including a big quantity of end devices is a radio planning work with nature experiments

Vega-Absolute OOO reserves the right to make changes to the manual related to the improvement of equipment and software, as well as to eliminate typos and inaccuracies, without prior notice.



## **1 DESCRIPTION AND OPERATION**

#### **DEVICE DESCRIPTION**

The door and window sensor can trigger both opening and closing doors and windows. An alarm packet sent to the LoRaWAN network every time it is triggering. The sensor can be used to protect premises, buildings, and structures, as well as in Smart Home systems, building on LoRaWAN technology.

Sensors producing in four colors versions: black, brown, white, and gray.

Sensor contains two parts: the main part including all of electronics – there are a board, a battery, the indicators, and Hall sensors, but the magnetic part contain only a magnet.

The sensor powered by a CR123A 1400 mAh replaceable battery.

The sensor configuring via USB with special software «Vega LoRaWAN Configurator».

#### COMUNICATION AND DATA COLLECTION ALGORITHM

The readings store in the device memory with a configurable period from 5 minutes to 24 hours. The stored readings transmit during the next communication session with the LoRaWAN network.

The adjustable data transfer period can be from 5 minutes to 24 hours. Data transferring in random point in time during set period. At the next communication session, the device starts sending accumulated packets with readings, from the earliest to the latest.

With the "Confirmed uplinks" option turned on, the device will send the next packet only after receiving a confirmation of the delivery of the previous one. If such confirmation has not received after the fulfilled in the settings uplink number of transmissions, device completes the communication session until the next one according to the schedule. In this case, the device continues to collect data according to the data collection period and store it in memory. Non-transmitted packets remain in the device memory until the next communication session.

With the "Confirmed uplinks" option turned off, the device just sends all accumulated packets to the network in order from the earliest to the latest. There are no checks of package delivery in this mode. There are no non-transmitted messages in the device memory.

The internal clock is set automatically when device connected to the "Vega LoRaWAN Configurator" via USB, also adjustable via LoRaWAN.

#### FUNCTIONAL

Vega Smart-MC0101 sensor is class A device (LoRaWAN classification) and has the following features:



- Frequency plans RU868, EU868, IN865, AS923, AU915, KR920, US915, KZ865 supported
- ADR support (Adaptive Data Rate)
- Sending of confirmed packets (configurable)
- OTAA or ABP activation (configurable)
- Communication period every 5, 15, 30 minutes, 1, 6, 12, 24 hours (configurable)
- o Extra communication in case of alarm event
- o Temperature measurement by the internal temperature sensor
- Battery charge measurment (%)
- Sensitivity: up to -138dBm

#### MARKING

Device marked with sticker that contain the next information:

- o Device model;
- o DevEUI;
- Month and year of manufacture;
- o QR-code containing DevEUI for automatized count.

Sticker located in three places - on device case, in factory certificate and on the packing

#### box.

Besides, there is an additional sticker located on the packing box and contains:

- Information about firmware version;
- QR-code containing DevEUI and keys for device registration in network via OTAA method.



## **2 SPECIFICATION**

Main	
USB-port	micro-USB, type B
Operating temperatures	-40+85 °C
Built-in temperature sensor	yes
LoRaWA	N
AppEui by default	76616D6330313031
LoRaWAN class	A
Quantity of LoRa channels	16
Frequency plan	RU868, EU868, IN865, AS923, AU915, KR920, US915, KZ865, custom (EU868 based)
Activation type	ABP or OTAA
Communication period	5, 15, 30 minutes, 1, 6, 12 or 24 hours
Data collection period	5, 15, 30 minutes, 1, 6, 12 or 24 hours
Memory amount for storing packets	200 packets
Antenna	internal
Sensitivity	-138 dBm
Radio coverage in restrained urban conditions	max 5 km
Radio coverage within line of sight	max 15 km
Transmitter power by default	25 mW (configurable)
Maximum transmitter power	100 mW
Power	
Replaceable battery	CR123A 3V, 1400 mAh
Warranty number of packets sent by the device, not less	15 000
Case	
Housing dimensions	63 x 36 x 21 mm
Magnetic part dimensions	15 x 36 x 21 mm
Ingress protection rating	IP43

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## **3 OPERATION**

#### INDICATION

A double color indicator is located on the front of the sensor case and it informs a user about the device state.



Indicator s	ignal	Meaning
•••	A series of short green flashes	Linking to the network in progress
	One long green flash	The device connected to the network and is in «Active» mode
	One long red flash	Linking to the network is unsuccessful or the device switched to the «Storage» mode
•	One short red flash	Every sensor triggering
• •	One green flash every 10 seconds	Device in «Active» mode and the battery charge is more than 10%
• •	One red flash every 10 seconds	Battery charge is lower than 10 %

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In case of connection attempt fail, the device will continue to accumulate data and will attempt to connect to the network every 6 hours



#### MOUNTING OPTIONS

Door and window sensor considers interdependent placement of two components:

- main part including all of electronics,

- magnet.

Device contain two Hall sensors located in two different places on a board. That allows mounting device in two ways.

1. The magnet is located above the main part. With this placement, the Hall sensor 1 responds to the movement of the magnet.



Magnet is above, Hall sensor 1 works



2. The magnet is located to the left of the main part. With this placement, the Hall sensor 2 responds to the movement of the magnet.



Magnet to the left, Hall sensor 2 works

#### INITIAL STARTUP

Door and window sensor is powered by the CR123A 3V 1400 mAh replaceable battery. You need to insert the battery observing the polarity before start.



The sensor supports two activation methods in the LoRaWAN network - ABP and OTAA. Select one of the methods using "Vega LoRaWAN Configurator" application (See part 4).

**1. ABP.** After pressing the start button, the device immediately starts working in the "Active" mode.



Press the start button located on the board



**2. OTAA.** After pressing the start button, the device makes three attempts to connect to the network within the set frequency plan. After the activation request is confirmed by LoRaWAN network, the device sends a signal and switches to the "Active" mode. If all attempts fail, the sensor will continue to accumulate data and will attempt to connect to the network every 6 hours.

To manually switch the device from the "Active" mode to the "Storage" mode, you can use the long press of the start button (more than 5 seconds).



Before connecting the device, make sure that its registration data is entered in the network - Device EUI, Application EUI and Application Key for OTAA, or Device address, Application session key and Network session key for ABP



#### CONNECTING VIA USB

The device Smart-MC0101 can be configured with the "Vega LoRaWAN Configurator" application (See part 4).



Before connecting the device to the computer for the first time, you must install the driver for the COM port **stsw-stm32102**, which can be downloaded from <u>iotvega.com</u>. After running the executable file **VCP\_V1.4.0\_Setup.exe**, the installer window will appear:



In this window, you need to click **Next**, then **Install**, and then the installation will begin. When the installation is completed successfully, the following screen appears:



🙀 Virtual Com port driver V1.4	🙀 Virtual Com port driver V1.4.0 - InstallShield Wizard				
2	InstallShield Wizard Completed				
	The InstallShield Wizard has successfully installed Virtual Com port driver V1.4.0. Click Finish to exit the wizard.				
	< <u>B</u> ack <b>Finish</b> Cancel				

After pressing **Finish** the driver is ready for operation, - it is possible to connect the device via USB.



## **4 VEGA LORAWAN CONFIGURATOR**

The "Vega LoRaWAN Configurator" application (hereinafter referred to as the configurator) is intended for setting up the device via USB.

The configurator has two modes of operation - "Simple" and "Expert". In the "Simple" mode, only basic settings are available. In the "Expert" mode the basic settings, advanced settings and the ability to check the coverage area of the signal from the gateways are available. Next, the work of the configurator is considered in the "Expert" mode.

#### INTERFACE OF THE APPLICATION

The "Vega LoRaWAN Configurator" application does not require the special installation. When the executable file is launched, the window for working with the application appears.

<b>6</b> 3 🖦	evice info	LoRaWAN settings	tit Vega SI	-11	Language:	Englis
OLUTE ABP in	nfo		OTA	A info	Key management	
👻 Devi	ice address:		De	evice EUI:	Edit device keys	
	lication sessi			oplication EUI:	Reset keys to default	
	vork session	key:	Ap	oplication key:		
Connect Device	el info		Net	work info	Link check	
sconnect	ice model:	-1		in status:	Quality:	-11
	ice time (UT) ware versio			evice address: arranty packet counter:	Gateways count:	
		🖞 Update firmware		(···) Join network	 (••) Link check	
	e output				 	
et settings						

The menu on the left allows you to switch between the "Simple" and "Expert" modes, select the device model, connect to the device, or disconnect from it, get and apply settings.



The application window contains three tabs – Device info, LoRaWAN settings and device settings.

The language selection menu is in the upper right corner.

#### CONNECTION TO THE DEVICE

For the connection to the device, perform the following steps:

- 1. Connect the USB cable to the device.
- 2. Start the "Vega LoRaWAN Configurator" application.
- 3. Click the "Connect" button in the menu on the left.

The configurator automatically recognizes the type of device, and the device selection menu becomes inactive.

EGa	Device info	LoRaWAN settings	Smart-MC0101			Languag	e: English
SOLUTE	ABP info	~	e	OTAA info		Key management	
•	Device address:		0050003A	Device EUI:	3637363572376817	Edit device ke	eve
odel	Application sess	ion key: 3F0021003637363	533374717696E7D4C	Application EUI:	76616D6330313031		
mart-MC0101 🔹	Network session	n key: 333747173637363	353F00210072376817	Application key: 0C37661700000	00000C3766171B59155B	Reset keys to d	efault
🖁 Connect	Devicel info			Network info		Link check	
× Disconnect	Device model:		Vega Smart-MC0101	Join status:	Joined	Quality:	
	Device time (UT	C):	24.12.2018 09:21:00	Device address:	CA000226		0000
	Firmware versio	n:	Smart MC0101 1.0EU	Warranty packet counter:	1963	Gateways count:	
		🛓 Update firmware		(··) Join net	vork	(••) Link che	ck
	Device output						
Get settings							

To read the settings from the device, you need to click the "Get settings" button, until this point the application will display the default settings or from the last connected device.



After making the necessary changes to the settings, you should click the "Apply settings" button and only then disconnect from the device with the "Disconnect" button.

#### "DEVICE INFO" TAB

The "Device info" tab displays information about the device, its status, and the data needed to register the device in the LoRaWAN network.

LoRaWAN settings	L	Language: English 💌
ABP info	OTAA info	Key management
Device address: 0050003A		Edit device keys
Application session key: 3F0021003637363533374717696E7D4C Network session key: 33374717363736353F00210072376817		Reset keys to default
Devicel info	Network info	Link check
Device model: Vega Smart-MC0101   Device time (UTC): 24.12.2018 09:21:00   Firmware version: Smart MC0101 1.0EU	Device address: CA000226	Quality: 0 Gateways count: 0
📥 Update firmware	(•) Join network	(++) Link check
Device output		

**ABP info** - displays the data necessary to register the device in the LoRaWAN network with ABP method (Activation By Personalization).

**OTAA info** - the data required to register the device in the LoRaWAN network with OTAA method (Over The Air Activation) is displayed.

**Key management** (not displayed in the "Simple" mode) - allows you to change the factory keys to register the device on the network and reset the keys back to the factory settings.

**Device info** - the configurator reads information about the device model, its firmware and automatically corrects the device's time when connected to it.

**Update firmware** - allows you to select the firmware file from your computer's hard drive and load it into the device. The device will automatically disconnect from the configurator when the download is complete. The current version of the device firmware can be downloaded from <u>iotvega.com</u>.

**Network info** - shows whether the device is connected to the LoRaWAN network and its network address.



**Join network button** - launch the LoRaWAN network connection procedure with the previously selected ABP or OTAA method. If the device is already connected to the network, reconnection procedure will occur.

**Link check** (not displayed in the "Simple" mode) - when pressed, the device sends a special signal to the LoRaWAN network, in response to which the network informs it of the number of gateways that received this signal and the signal quality. This button only works when the device is connected to the network.

ink check	
Quality:	
Gateways count:	1
(···) Link check	

**Device output** (not displayed in the "Simple" mode) - monitoring the device status, all events in real time are displayed.



#### "LORAWAN SETTINGS" TAB

The "LoRaWAN Settings" tab allows you to configure various parameters of the LoRa network.

Device info	Smart-MC0101		Language: English 💌
Region:		RU868 💌	Edit
Activation type:		OTAA	•
Confirmed uplinks:		Confirmed	•
ADR:		Enabled	•
RX1 offset:		1 second	•
Join accept delay 1:		5 seconds	•
Uplink number of transmission:		1 time	•
TX power:		14 dBm	•
TX datarate:		DR0 SF12 BW125	•

**Region** - allows you to select one of installed frequency plans or specify a custom frequency plan. Custom frequency plan is EU-868 based.

Region:	EU_868	Edit
	RU_868	
	Custom	

In the device frequency plan, only those channels are active by default, on which sending requests for connection to the network (join channels). The remaining channels (that the device should use) can be transferring by the LoRaWAN network server during the device activation procedure (only OTAA).

If you select "Custom" in the "Region" field, you must manually specify the frequencies that the device will use. To do this, click the "Edit" button, the channel frequency editing window will appear:

Custom frequency plan			
Join frequency 1 (Hz)	0	Channel 9 frequency (Hz)	0
Join frequency 2 (Hz)	0	Channel 10 frequency (Hz)	0
Join frequency 3 (Hz)	0	Channel 11 frequency (Hz)	0
Channel 4 frequency (Hz)	0	Channel 12 frequency (Hz)	0
Channel 5 frequency (Hz)	0	Channel 13 frequency (Hz)	0
Channel 6 frequency (Hz)	0	Channel 14 frequency (Hz)	0
Channel 7 frequency (Hz)	0	Channel 15 frequency (Hz)	0
Channel 8 frequency (Hz)	0	Channel 16 frequency (Hz)	0
RX2 window frequency (Hz)	ol	RX2 window datarate	DR0 ·
			Ok



This frequency plan allows you to set up to 16 channels, as well as the frequency and speed of the second receiving window.



The first three channels and the second receiving window parameters are mandatory. Without these parameters the custom frequency plan will be considered empty.

Activation type – selecting ABP or OTAA device activation method.

Activation type:	ΟΤΑΑ
	ABP

**Confirmed uplinks** – when you choose "confirmed", the device will retry sending the packet until it receives the server confirmation, or until the "Uplink number of transmission" is over (see below).





If you choose to send packets without confirmation, the modem will not know whether the packet delivered or not

ADR – this option activates the Adaptive Data Rate algorithm for automatic control of the data transfer rate from the LoRaWAN network server side. The higher the quality of the signal received by the network, the higher the speed will be installed on the device. This option is recommended only on permanently installed devices.

ADR:	Enabled
	Disabled

**RX1 offset** (not displayed in the "Simple" mode) – specifies the time between end of packet transmission and first receiving window opening. The second receiving window always opens after 1 second after the first.



	1 second
	2 seconds
	3 seconds
	4 seconds
	5 seconds
RX1 offset:	6 seconds
	7 seconds
	8 seconds
	9 seconds
	10 seconds
	11 seconds
	12 seconds
	13 seconds
	14 seconds
	15 seconds

Join accept delay 1 (not displayed in the "Simple" mode) – sets the time that the device will open the first receiving window to receive confirmation for the join request from the LoRaWAN network while OTAA mode active. The second window always opens after 1 second after the first.

	1 second
	2 seconds
	3 seconds
	4 seconds
	5 seconds
	6 seconds
	7 seconds
Join accept delay 1:	8 seconds
	9 seconds
	10 seconds
	11 seconds
	12 seconds
	13 seconds
	14 seconds
	15 seconds

**Uplink number of transmission** (not displayed in the "Simple" mode) – if the "Confirmed uplinks" function is disabled, the device will simply send each packet as many times as specified in this option. If "Confirmed uplinks" is enabled, the device will send packets until it receives a confirmation or until it sends as many packets as specified in this option.



	1 time
	2 times
	3 times
	4 times
	5 times
	6 times
	7 times
Uplink number of transmission:	8 times
	9 times
	10 times
	11 times
	12 times
	13 times
	14 times
	15 times

**TX power** (not displayed in the "Simple" mode) – the device RF transmitter power is adjusted to this value when sending packets to the LoRaWAN network. This option can be change by the network server.

	2 dBm
	5 dBm
	8 dBm
TX power:	11 dBm
	14 dBm
	20 dBm

**TX datarate** (not displayed in the "Simple" mode) – the device transmission datarate at which it will transfer packets to the LoRaWAN network. This speed can be change by the network server if the ADR algorithm enabled.

	DR0 SF12 BW125
	DR1 SF11 BW125
	DR2 SF10 BW125
TX datarate:	DR3 SF9 BW125
	DR4 SF8 BW 125
	DR5 SF7 BW125



#### "SMART-MC0101" TAB

The "Smart-MC0101" tab contains the settings of the connected device.

Device info	LoRaWAN settings	Smart-MC0101		Language:	English	Ŧ
Current state						
Temperature:			25			
Battery level:			98			
Opening sense	or 1:		Opened			
Opening sense	or 2:		Opened			
Guard settings						
Send sensor 1	guard message on:		closing and opening		•	
Send sensor 2	guard message on:		closing and opening		•	
Maximum guar	d messages frequency:		This option is no longer supported		Ŧ	
Data transmissior	n settings					
Transmission p	period:		12 hours		•	
Collection peri	od:		6 hours		•	

**Current state** – displays the current parameters of the device - the internal temperature of the device, the battery level and two Hall sensors state.

**Guard settings** – the alarm message sending option for every Hall sensor. Alarm message can be sent on closing the door (window), on opening or on both events.

Data transmission settings – a group of parameters that allows you to configure the collection and transmission periods, and the time zone for the internal clock of the counter will be set which. The readings stored in the device memory at 00.00 on the internal clock of the device if the data collection period is set to 24 hours, at 00.00 and at 12.00, if the period is 12 hours and so on. All readings are stored in the device memory until the next communication session will come. The data transfer period adjustable from 5 minutes to 24 hours. Data transferring in random point in time during set period. At the next communication session, the device starts sending accumulated packets with readings, from the earliest to the latest.

With the "Confirmed uplinks" option turned on, the device will send the next packet only after receiving a confirmation of the delivery of the previous one. If such confirmation has not received after the fulfilled in the settings uplink number of transmissions, device completes the communication session until the next one according to the schedule. In this case, the device continues to collect data according to the data collection period and store it in memory. Non-transmitted packets remain in the device memory until the next communication session.

With the "Confirmed uplinks" option turned off, the device just sends all accumulated packets to the network in order from the earliest to the latest. There are no checks of package delivery in this mode. There are no non-transmitted messages in the device memory.



## **5 COMMUNICATION PROTOCOL**

This part describes the Smart-MC0101 communication protocol with LoRaWAN network.



In fields consisting of several bytes, the little-endian byte order is used

#### SMART-MC0101 TRANSMITS THE FOLLOWING TYPES OF PACKETS

1. Packet with current readings, sent regularly, and every time alarm event occurs on LoRaWAN port 2

Size in bytes	Field description	Data type
1 byte	Packet type, this packet == 1	uint8
1 byte	Battery charge, %	uint8
1 byte	0x00 wherever	uint8
2 bytes	Temperature in <sup>0</sup> C, multiplied by 10	int16_t
1 byte	Sending reason (0 – by the time, 1 – sensor 1 triggered, 2 – sensor 2 triggered)	uint8
1 byte	Inputs state (byte field)	uint8
4 bytes	Reading time for values in this packet Time of the modem at a moment of the packet transmission in case of alarm message (unixtime UTC)	uint32

"Inputs state" bit field decoding

Bits	Field description
0 bit	Sensor 1 - magnet state (1 – closed, 0 – opened)
1 bit	Sensor 2 - magnet state (1 – closed, 0 – opened)
2-7 bit	reserve

2. Packet with time correction request, sent every seven days on LoRaWAN port 4

Size in bytes	Field description	Data type
1 byte	Packet type, this packet == 255	uint8
4 bytes	Time of the modem at a moment of the packet transmission (unixtime UTC)	uint32

After receiving this type of package, the application can send to modem the packet with time correction.



3. Settings packet – transmitting on LoRaWAN port 3 when settings request command received, or device connected to the network

Size in bytes	Field description	Data type
1 byte	Packet type, this packet == 0	uint8
2 bytes	ID of parameter	uint16
1 byte	Data length (len)	uint8
len bytes	Parameter value	
2 bytes	ID of parameter	uint16
1 byte	Data length (len)	uint8
len bytes	Parameter value	
2 bytes	ID of parameter	uint16
1 byte	Data length (len)	uint8
len bytes	Parameter value	



#### SMART-MC0101 RECEIVES THE FOLLOWING TYPES OF PACKETS

1. Real-time clock adjustment – sent by application on LoRaWAN port 4

Size in bytes	Field description	Data type
1 byte	Packet type, this packet = 255	uint8
8 bytes	The value in seconds for which you need to adjust the time. Can be positive or negative	int64

When receiving the packet, the pulse counter sets its internal clock and calendar in compliance with the received packet.

2. Packet with request of settings – sent by application on LoRaWAN port 3

Size in bytes	Field description	Data type
1 byte	Packet type, this packet == 1	uint8

Answering that packet, the device sent the packet with settings.

#### 3. Packet with settings is identical to such packet from device

Size in bytes	Field description	Data type
1 byte	Packet type, this packet == 0	uint8
2 bytes	ID of parameter	uint16
1 byte	Data length (len)	uint8
len bytes	Parameter value	
2 bytes	ID of parameter	uint16
1 byte	Data length (len)	uint8
len bytes	Parameter value	
2 bytes	ID of parameter	uint16
1 byte	Data length (len)	uint8
len bytes	Parameter value	

The package with settings sent to the device may not contain all the settings supported by the device, but only the part that needs to be changed.



ID of parameter	Description	Data length	Possible values
4	Confirmed uplinks	1 byte	1 – confirmed 2 – unconfirmed
16	Communication period	1 byte	1 – 1 hour 2 – 6 hours 3 – 12 hours 4 – 24 hours 5 – 5 minutes 6 – 15 minutes 7 – 30 minutes
49	Data collection period	1 byte	1 – 1 hour 2 – 6 hours 3 – 12 hours 4 – 24 hours 5 – 5 minutes 6 – 15 minutes 7 – 30 minutes
38	Guard sensor 1 triggering state (Hall sensor 1)	1 byte	1 – short (close) 2 – open 3 – short and open (close and open) 4 – disabled
39	Guard sensor 2 triggering state (Hall sensor 2)	1 byte	1 – short (close) 2 – open 3 – short and open (close and open) 4 – disabled

Table of ID of Smart-MC0101 parameters and these possible values



## 6 STORAGE AND TRANSPORTATION REQUIREMENTS

The Smart-MC0101 sensor shall be stored in the original packaging in heated room at temperatures  $+5^{\circ}$ C to  $+40^{\circ}$ C and relative humidity less than 85%.

The sensor shall be transported in covered freight compartments of all types at any distance at temperatures  $-40^{\circ}$ C to  $+85^{\circ}$ C.



## 7 CONTENT OF THE PACKAGE

The sensor is delivered complete with:

Door and window sensor Vega Smart-MC0101 – 1 pc.

CR123A battery – 1 pc.

Factory certificate – 1 pc.



### **8 WARRANTY**

The warranty period for the device is 5 years from the date of sale.

The manufacturer is obligated to provide repair services or replace the failed device during the entire warranty period.

The consumer undertakes to comply with the terms and conditions of transportation, storage and operation specified in this user manual.

Warranty does not apply to:

- power supplies of devices sending more than 15,000 packets;

- the device with mechanical, electrical and / or other damages and defects caused by violation of the transportation, storage and operation requirements;

- the device with traces of repair performed not by the manufacturer's service center;

- the device with traces of oxidation or other signs of liquids leaking inside the device.

In the event of a warranty claim, contact the service center:

113/1, Kirova Str., Novosibirsk, 630008, Russia.

Tel.: +7 (383) 206-41-35.

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